

ANGSHUMAN BHATTACHARJEE

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PROFESSIONAL SUMMARY

Senior QA Analyst with over 18 years of experience in software quality assurance, manual and functional testing, and post-sales support services. Skilled in designing test strategies, leading QA teams, and ensuring product quality across web and mobile platforms. Proven track record of reducing production defects, optimizing test execution, and improving stakeholder satisfaction. Seeking leadership opportunities in Quality Assurance and Test Management.

CORE COMPETENCIES

- Manual & Functional Testing (Web/Mobile)
- Test Planning & Execution
- Defect Management (JIRA, DevOps)
- Regression, Cross-browser & Platform Testing
- Usability, Load, Smoke & Sanity Testing
- API Testing, Basic Automation (Selenium)
- Team Leadership & Mentoring
- Client Communication & Post-sales Support
- Requirement Analysis & Documentation

PROFESSIONAL EXPERIENCE

Capital Numbers Infotech Pvt. Ltd., Kolkata, India

Senior QA Analyst | Jun 2021 - Present

- Led manual testing for web and mobile apps, ensuring defect-free releases.
- Created test plans, test cases, and user documentation.
- Acted as QA lead on multiple projects, mentoring junior testers.
- Communicated with stakeholders to clarify business and test requirements.
- Reduced production bugs by 40% through rigorous defect tracking and analysis.

ShieldWatch Infotech Pvt. Ltd., Kolkata, India

Senior QA Executive | Mar 2019 - May 2021

- Independently managed manual testing across several web/mobile projects.

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- Maintained direct communication with clients to finalize test requirements.
- Ensured test coverage and monitored defect resolution to closure.

Unified Infotech Pvt. Ltd., Kolkata, India

Senior Test Engineer | Mar 2018 - Mar 2019

- Led a QA team of 4 testers; executed exploratory, UI, and usability tests.
- Identified critical defects and ensured delivery of stable builds.

Previous Roles

- QA Executive, Pyreon Software Consultants Pvt. Ltd. (2017-2018)
- Sr. Technical Associate, Web Spiders India Pvt. Ltd. (2015-2016)
- Technical Associate, Keross R&D Pvt. Ltd. (2012-2015)
- Technical Support & QA roles across multiple companies (2004-2012)

PROJECT HIGHLIGHTS

PIMSS - Compliance | Feb 2023 - Apr 2024

- Manual testing of ASP.NET/SQL Server apps; led QA process overhaul improving test efficiency by 30%.

Analyst Intelligence | Dec 2022 - May 2023

- QA Lead for Python/ReactJS platform; contributed to usability enhancements and reduced production issues by 20%.

Upkept (CR) | Aug 2023 - Feb 2024

- Conducted cross-device testing for React Native apps on iOS/Android; ensured timely bug fixes in JIRA.

Adult Creative | Jun 2021 - Oct 2022

- Oversaw weekly releases for PHP/Angular apps; improved customer satisfaction by 15%.

EDUCATION

Bachelor of Science (IT)

Sikkim Manipal University, India - 2004 (75%, Batch Topper)

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Diploma in E-Commerce

WebTech, India - 2001

CERTIFICATIONS

- Selenium Automation Testing - Intellipaat Software Solutions Pvt. Ltd.

TECHNICAL SKILLS

- Testing Tools: JIRA, Mantis, Teamwork, DevOps
- Languages: Java, PHP, HTML, SQL
- Databases: MySQL, MS SQL Server
- Platforms: Windows
- Frameworks: ASP.NET
- Others: Visual Studio Team Services, Selenium WebDriver

ADDITIONAL INFORMATION

- Languages: English, Hindi, Bengali
- Location Preference: Kolkata
- Nationality: Indian