

PRIYANKA PRIYADARSHINI

Bangalore, India • +91-7978204099 • 943763priyanka@gmail.com • [linkedin/priyanka](https://www.linkedin.com/in/priyanka)

PROFESSIONAL SUMMARY

Detail-oriented QA professional with 1.7 years of experience in manual and automated testing. Proficient in Java, Selenium, Postman, and SQL for API testing, test automation, and database validation. Strong understanding of SDLC, STLC, and Agile methodologies. Proven ability to collaborate with cross-functional teams to identify defects and enhance software quality. Seeking to contribute technical expertise in a dynamic software testing environment.

PROFESSIONAL EXPERIENCE

Database Analyst

Universal Electronics (UEI), Bangalore

Feb 2025– Nov 2025

- Developed automated data extraction workflows that reduced manual testing effort by 25%, enabling faster identification of conversation patterns and functionality issues.
- Executed complex SQL queries for database validation and designed QA dashboards that improved bot performance by 15% while preventing critical production bugs.
- Collaborated with product teams to release production to more than 5 times to identify and document anomalies, refining test scenarios based on real user interactions.

QA Intern

Universal Electronics (UEI), Bangalore

May 2024 – Jan 2025

- Developed and executed 30+ test cases covering functional, regression testing, achieving a good no of test coverage.
- Performed API testing using ReadyAPI and Postman while logging 15+ defects with detailed documentation, achieving 25% faster defect identification and timely resolution.
- Collaborated with developers and product managers to align testing efforts with project requirements, reducing rework by 20%.

PROJECT

MyNevo App – Chatbot Testing and Validation

Feb 2025 - Nov 2025

- Developed automation scripts to extract chatbot conversation data and performed manual validation to identify bugs, patterns, and functional issues.
- Collaborated with QA teams to refine test scenarios using automation insights, reducing manual testing effort and improving bot performance.

Qterics: Remote Firmware Upgradation and Customer Issue Reporting App

May 2024 – Jan 2025

- Developed and executed test cases for functional, regression, and usability testing while managing defect logging and maintaining comprehensive test documentation for accurate tracking.
- Performed API testing using ReadyAPI and Postman while collaborating with cross-functional teams to align testing efforts and provide feedback for enhanced app quality.

Hospital Appointment Management System

Oct 2023- Dec 2023

- Manual Testing and Test Case Design: Conducted thorough manual testing for a web application, covering corner cases and designing positive and negative test scenarios for multiple modules.
- Bug Identification and Quality Assurance: Identified critical bugs, documented issues, and ensured the application adhered to quality standards and functional requirements.

EDUCATION

B.Tech in Computer Science & Technology

Aug 2019- July 2023

Biju Patnaik University of Technology (BPUT), Odisha -CGPA: 8.20

Additional Training:

- Manual & Automation Testing - QSpider, 2023
- SQL & MS-Excel - W3 School, 2023

SKILLS

- Testing Tools:
Selenium,
ReadyAPI,
Postman

- Programming:
Core JAVA

- Database: MySQL

- Testing Types:
Manual Testing,
Automation Testing

- Method
ologies:
SDLC,
STLC,
Agile

- Tools: JIRA, MS Excel, MS
Office Suite

- Operating Systems: Windows